



Implant Pathway

REFUND POLICY

ALL SALES ARE FINAL

Once you have signed up for an Implant Pathway course or event, sales are FINAL. We have a no refund policy. With that being said, we understand that life happens, and things can prevent you from attending our course. If you cannot attend our course for whatever reason, we will accommodate you by placing you in a different course. We have numerous dates throughout the year, so you will have multiple dates to pick from depending on availability. Our Program Director, Austin Schmitt, will be able to help you in moving courses to a date that better fits your schedule.

WHY NO REFUNDS?

We have a high demand for courses, and this means that our courses generally fill up quickly. Once a spot is reserved, we schedule staff and mentors accordingly to make sure you have all the tools you need to succeed at our course.

The state of Arizona requires each doctor to have a valid temporary AZ license. The process to get an AZ temporary license can sometimes be time consuming as one must contact each state's dental board that they ever held a license in, and get the verification sent to the AZ dental board along with completing paperwork that needs to be notarized. This means that if you drop out of the course, we cannot simply fill your spot due to the prep work that goes into attending our course.

WHAT HAPPENS IF I DON'T GET MY TEMP LICENSE PAPERWORK DONE IN TIME?

If you do not complete your temporary license paperwork in time, or issues arise that prevent you from having your temporary license by the time of the live surgery course, you will be rescheduled to a different course. Austin Schmitt will contact you and coordinate which upcoming course you can attend. There are no penalties or fees for having to move back to a later course.

We will not reimburse your flights or hotel expenses if you cannot come to the live surgery course because your temporary license was not completed in time.

We cannot stress enough how important it is to make getting your temporary license paperwork completed. This is a **HIGH PRIORITY as we do not want it to affect your scheduled course dates. Please understand that we are at the will of the AZ Dental Board. They have requested a minimum of one month to process the paperwork. The verification process can sometimes take weeks for other dental boards to send the verification to the AZ board, so it is important to get this done immediately. We appreciate your understanding.**